



Stephen R. Hall
Director, Rates & Regulatory Affairs
O: 603-216-3523
E: Stephen.Hall@libertyutilities.com

January 29, 2015

NHPUC JAN30'15 PM 4:25

Via ERF and US Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429

**Re: DG 11-040 Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities
Annual Residential Customer Satisfaction Survey - 2014**

Dear Ms. Howland:

On behalf of Liberty Utilities, this annual report is provided pursuant to Section V(D)(3)(e) of the Settlement Agreement in DG 11-040 approved by Order 25,370.

Thank you for your assistance with this matter. Please do not hesitate to contact me should you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Stephen R. Hall

Enclosure

cc: Service List